

Booking Terms & Conditions

Stargazers U.P. Campground

at North Ironwood Acres resort

Ironwood, Michigan

Stargazer's U.P. Campground is a part of North Ironwood Acres resort in Ironwood, Michigan. The following terms and conditions of Stargazers U.P. Campground apply to all reservations. By making a reservation, you understand, acknowledge, and agree to our terms and conditions. We are privately owned and operated and have the right to refuse service at any time. Our policies are strictly enforced due to the nature of our small operation as we plan family time, staffing and breaks around our business hours and policies. For that reason, please plan your trips accordingly.

Stargazers U.P. Campground will tentatively be open Mid May and until Mid October in 2025. Exact open and close dates are weather dependent. For this reason, booking anytime in advance for dates prior to Memorial day will be by waiting list only until we have a clear assessment (likely to happen by end of April).

General Info

All sites are approximately 75 feet x 35 feet and can fit a wide range of RV vehicles. If you are unsure where your RV would be best accommodated, please call/text (text preferred) for assistance.

- Each campsite has a maximum occupancy of no more than 6 adults or children on any site. Extra charges (\$10 per person) will be added for additional guests of any age. Why? Extra people require extra water, extra sewage, extra usage of amenities, and so forth. We do periodic site checks and fees will be assessed with or without notice.
- No more than one tent and one camping/RV unit are allowed on sites per state regulations, or no more than two tents if no RV units. Each campsite is allowed no more than 2 passenger vehicles or utility trailers in addition to one RV camping unit. All vehicles and trailers will be required to be registered with the office. See RV Park Rules for more info.
- No Transfers, Subletting, No Airbnb or similar services allowed.

Booking

All campground reservations are accepted online [HERE](#) using our secure booking engine. Staffing is limited. We require online reservations to free us up for other important jobs around the resort. If you are having trouble with the booking engine, of course give us a call or text our cell at 906-932-3857 (text preferred) for help.

- We accept site payments by Visa, Mastercard, or Discover. We do not accept AMEX at this time. Both cash and credit cards are accepted inside our Lodge in the general store and cocktail bar. Personal check is not accepted.
- You must be at least 18 years old to make a reservation and must provide a valid credit card in your own name.
- Reserve your site up to 11 months to 24 hours in advance. Walk-in's are extremely limited and not guaranteed.
- A three-night minimum stay may be required during specific time periods, special events and holidays. We do not honor moving reservations to/from holiday dates to another time.
- You will be permitted to reserve 1 site maximum. Traveling with a group? We understand, and we love groups! But, we've also experienced a fair share of issues with group bookings over the years. Please have your friends/family visit our booking site and book for themselves with their own payment method. This will relieve you of any liability in case they back out on you! (And yes, it happens WAY more often than you would think.) The exception to this will be corporate groups, clubs, schools, etc. Please contact us directly to reserve.

Deposits

We follow the same deposit policy for our lodging and campsites.

- A non-refundable \$50 deposit (one night stay) is required at the time of booking to hold your dates & site.
- The remaining fees will be automatically collected according to our cancellation policy (50% of remaining at 14 days in advance, and the remainder 7 days in advance).

Cancellations

Once confirmed, you are fully responsible for all night's reserved. We cannot and will not accept responsibility for inclement weather, changes in travel plans, illness or injury, family emergencies, etc.

- Cancellations 14 or more days in advance of your stay will result in a cancellation fee equal to one night stay (deposit forfeiture). Cancellations 7 to 13 days in advance of your stay will be refunded half of the total stay minus non-refundable deposit. Canceling your reservation 7 days or less in advance of your stay will result in no refund.
- No call/no show is cancelled, forfeited, and charged a fee equal to the stay cost to the credit card on file.
- Please consider trip insurance in the event a situation arises that impedes your travel plans. See more info below.

Trip Protection Program

- All new online bookings will have Trip Protection by Worry Free Booking automatically selected.
- **You MUST DESELECT this in the cart if you do not wish to utilize it.**
- This is an optional protection program that will protect you in case of last minute cancellations.
- You can review all terms and conditions and qualifying reasons for cancellation prior to submitting your reservation by clicking the information link provided on our booking engine.
- Ask us about it first if you prefer. We simply would not recommend it or continue our partnership if it was not a quality option for our guests.

Check in/Check Out

- **Check In: 2:00PM** | **Check Out: 12:00PM**
- REGISTRATION: You must register at the Lodge office prior to accessing your site. The person listed as "Primary" on the reservation must be present to check in with photo ID. We will not allow someone else to check in on your behalf. This is for your security and our liability. Please have your ID, credit card, and vehicle/license plate information for all vehicles and trailers handy as we will need all of it to complete your registration paperwork.
- NO ARRIVALS AFTER DARK. This is a huge disturbance to everyone on the property, and is simply not the experience we wish to provide our guests. The wide majority of our guests come from the greater Chicago area, Milwaukee, Minneapolis, or beyond. Everyone has a long drive to get here, and you are not an exception. Take the extra vacation day, and please plan your arrival time to be within a reasonable time, or plan to check in the next day.
- NO SHOWS: Reservations not checked in by dusk/sunset will be considered "no show" and cancelled/forfeited at 100% cost, and charged to the credit card on file. If you miss your check in day due to unforeseen circumstances, but still plan to check in on Day 2 of your stay, please notify the office ASAP of your intentions to avoid no show fees and loss of your site. You will still be required to check in during our standard check in hours.
- LATE DEPARTURES: Failure to vacate the campground by check out time, 12:00 PM, will result in a \$30 late check out fee plus \$30 every 30 minutes thereafter. Charges will be assessed with or without notice.
- CHECK OUT: There is no formal check out process or need to notify the office of check out.

Pets

- We are a pet-friendly property.
- A maximum of two domestic pets are allowed per campsite and they must be registered on the reservation.
- No specific size or breed restrictions, but your dog MUST be 100% friendly/non-aggressive toward other dogs/animals, children, and adults. If your dog cannot handle the sight, sounds, or smells of another dog or human, please do not bring them. There is a licensed Kennel within 5 minutes of our property (Joyspring Kennels) that offers doggy daycare and overnight stays for pets that need accommodations.
- Pets must be reasonably quiet, restrained and always supervised, especially when outside.
- Please use good judgment when leaving a pet in your camper while you are away.
- Our nature trails are a great option for walking your dog. Please clean up after your pet.
- Stargazers UP Campground/North Ironwood Acres is not responsible in any way for situations that may arise with your pet or by your pet, and will hold accountable the pet owner for any injury or damage caused by a pet.

General Liability and Conduct Statement: *CAMPERS/VISITORS ARE RESPONSIBLE FOR READING AND UNDERSTANDING THE RULES FOR STARGAZERS U.P. CAMPGROUND, AND THE REST OF THE RESORT AT NORTH IRONWOOD ACRES. Terms and conditions are subject to change at any time, for any reason, but most recent policies will always be publically available on our website and at the office. Guests are responsible for the actions and safety of every member of their group, holding Stargazers U.P. Campground and all associated trade names, owners, managers, and staff, harmless against any and all losses. See our complete general liability statement, available upon request in our office.*